



Custom Software Development for IT Services Firm

PROJECT DETAILS

 Custom Software Development

 Jan. 2022 - Ongoing

 \$10,000 to \$49,999



"The project management is a great improvement from other vendors that we have previously worked with."

PROJECT SUMMARY

An IT services firm has teamed up with Ähdus Technology for custom software development. They are tasked with providing a thorough code review on three of their custom legacy applications.

PROJECT FEEDBACK

With Ähdus Technology's support, the company can avoid any loss of operations with each critical application. The excellent project management makes them stand out from other vendor teams. They are also very adaptable to using the client's preferred communication tools and resources.



The Client

Please describe your company and your position there.

I am the CEO of an IT Managed Services Firm

The Challenge

For what projects/services did your company hire Ähdus Technology, and what were your goals?

We had serious issues with our 3 legacy custom applications. We needed their group to perform an in depth code review of each application while providing insight, recommendations and resolutions to the applications work flows without any loss of operations.



Troy Thibert
CEO, IT Partners

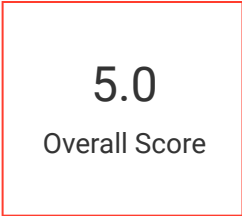


IT Services



Calgary, Alberta

CLIENT RATING



Quality: 5.0

Schedule: 5.0

Cost: 5.0

Would Refer: 5.0





The Approach

How did you select this vendor and what were the deciding factors?

We found them through references such as this note. We needed a process orientated team that takes great care with detailed code and task notes. We needed a group who performs professionally within the Software Development Lifecycle.

Describe the scope of work in detail, including the project steps, key deliverables, and technologies used.

They were tasked with providing a thorough code review on 3 of our custom legacy software applications. The team took great steps in understanding each of the applications work flows and provided the necessary recommendations and improvements while flawlessly executing task requirements to keep the critical applications live and operational.

How many people from the vendor's team worked with you, and what were their positions?

There were a project manager and 2 senior developers.

The Outcome

Can you share any measurable outcomes of the project or general feedback about the deliverables?

We were able to avoid any loss of operations with each critical application that we entrusted them to review and support.

Describe their project management style, including communication tools and timeliness.

The project management is a great improvement from other vendors that we have previously worked with. They were very





adaptable in using our preferred communication tools and resources.

What did you find most impressive or unique about this company?

We had direct access to the senior developers. This is important as communications can get lost in translation between project managers.

Are there any areas for improvement or something they could have done differently?

While the quality of work meets all expectations, we could use a daily task and time flow report. I have spoken with the project manager and they are accommodating this request moving forward.

